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NO. 997

P. 1/3

OFFICIAL

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

SHUZO YOSHII

Serial No: 09/754,625

Filed: January 4, 2001

For: CUSTOMER INFORMATION
COLLECTION METHOD AND SYSTEM

Art Unit: 3621

Examiner: Cristina O. Sherr

RESPONSE

Commissioner for Patents
P.O. Box 1450
Alexandria VA 22313-1450

Dear Sir:

In response to the Office Action dated December 8, 2003, it is respectfully requested that the Examiner consider the following remarks and reconsider the rejection.